

## Arbor – Student Login – Resetting Password

This guide will show you the process of how students can reset their Arbor password, using the online website.

### Step 1

Navigate to the online version of Arbor: <https://wollaston-school.uk.arbor.sc/>

### Step 2

On the login page, students will need to left click the “Forgot your password?” text on the bottom right of the login screen (as highlighted in the image below).

**Log in**

Log in with Microsoft

Or


Enter your email address

Enter your password

[First time logging in?](#) [Forgot your password?](#)

Log in

Trouble logging in? Click [here](#) for help

Powered by  Arbor

### Step 3

A pop-up window will then open, students will need to type in their school email address and left click “Request password reset”.

**Forgot your password?**

Don't worry! Just tell us the email address you use to log into Arbor and we'll send you an email with a link to reset your password.

Unsure which email address to use?  
Contact your school administrator and they will help you out.

Enter email address

Request password reset

### Step 4

Students will then receive an email to their school account, with a link to create a new password.

### Step 5

Once a new password has been set, they will be able to go to the login page and log into Arbor using the password and their school email address.